



<input type="checkbox"/> NEW CUSTOMER	NEW PHONE #:	<input type="checkbox"/> ADD NEW SERVICE	<input type="checkbox"/> CHANGE OF SERVICE	CSR:	DATE:
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CUSTOMER ACCOUNT INFORMATION

FULL NAME/ACCOUNT HOLDER:

SOCIAL SECURITY #:	BIRTH DATE:	MAILING/BILLING ADDRESS:	
SECOND NAME (JOINT ACCT):		CITY:	
SOCIAL SECURITY #:	BIRTH DATE:	STATE:	ZIP CODE:
EMAIL ADDRESS:		MAIN PHONE/BILLING #:	WORK/MESSAGE PHONE #:
PHYSICAL ADDRESS:			
ARE YOU THE HOMEOWNER: If NO, who is the Homeowner:		DISTRICT:	COUNTY: <input type="checkbox"/> GILA <input type="checkbox"/> GRAHAM
OPTIONAL: <input type="checkbox"/> WHITE <input type="checkbox"/> AMERICAN INDIAN <input type="checkbox"/> AFRICAN AMERICAN <input type="checkbox"/> HISPANIC OR LATINO <input type="checkbox"/> NATIVE HAWAIIAN OR PACIFIC ISLANDER			

RESIDENTIAL TELEPHONE SERVICE	DIGITAL TV SERVICE	DSL INTERNET SERVICE
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IF YOU PREVIOUSLY HAD TELEPHONE SERVICE, WHAT WAS YOUR PREVIOUS ACCT OR PHONE #: HAS THIS LOCATION HAD PHONE SERVICE BEFORE? <input type="checkbox"/> YES <input type="checkbox"/> NO Complete Service Line Agreement PREVIOUS RESIDENTS:	<input type="checkbox"/> \$ 59.95 DIGITAL TV PACKAGE <input type="checkbox"/> \$ 89.95 DIGITAL TV PLUS PACKAGE 152 CHANNELS: MUSIC AND TWO PREMIUM MOVIE <input type="checkbox"/> \$ 119.95 DIGITAL TV PLUS PREMIUM 174 CHANNELS, MUSIC PLUS ALL PREMIUM MOVIE PREMIUM MOVIE PACKAGES ADDITIONAL PREMIUM PACKAGE <input type="checkbox"/> HBO HBO \$18.00 5 MOVIE CHANNELS <input type="checkbox"/> SHOWTIME SHOWTIME, TMC, FLIX \$15.00 12 MOVIE CHANNELS <input type="checkbox"/> starz STARZ, ENCORE \$15.00 12 MOVIE CHANNELS <input type="checkbox"/> CINEMAX CINEMAX \$18.00 8 MOVIE CHANNELS	<input type="checkbox"/> \$ 39.95 1 MG DOWN/768K UP <input type="checkbox"/> \$ 2.50 DSL MODEM MONTHLY FEE OR \$59.95 ONE-TIME/1 YR WARRANTY <input type="checkbox"/> \$ 2.50 WIRELESS ACCESS FEE DSL SPEED IS NOT GUARANTEED. SERVICE MAY NOT BE AVAILABLE IN ALL AREAS. Some factors outside of SCATUI's control may provide variations with your Internet connection speed. Digital TV services may also affect the DSL Internet Speed you will receive at your residence.
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DIRECTORY INFORMATION	WIRELESS NETWORK SETTINGS	EMAIL ACCOUNTS - Optional
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<input type="checkbox"/> NON-PUB - \$1.50/MO <input type="checkbox"/> NON-LISTED - \$1.00/MO <input type="checkbox"/> PUBLISHED <input type="checkbox"/> ADD'L LISTING - \$1.00/MO NAME AND LISTED ADDRESS:	Must be 10 Characters long: 1-Capital letter, 1-special character, & numbers NETWORK NAME: _____ NETWORK PASSCODE: _____ ADDRESS: _____ PASSWORD: _____ ADDRESS: _____ PASSWORD: _____ OTHER EMAIL DOMAIN NAMES AVAILABLE	ADDRESS: _____ PASSWORD: _____ ADDRESS: _____ PASSWORD: _____ OTHER EMAIL DOMAIN NAMES AVAILABLE
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TELEPHONE OPTIONS	EQUIPMENT FEES - DIGITAL TV & DSL	DSL - ACTIVATION FEE
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<input type="checkbox"/> LONG DISTANCE/TOLL BLOCK <input type="checkbox"/> 900 AND INTERNATIONAL CALL BLOCK <input type="checkbox"/> COLLECT CALL BLOCK <input type="checkbox"/> THIRD PARTY BLOCK <input type="checkbox"/> WIRE MAINTENANCE PLAN \$ 1.86/MO CID NAME: <input type="checkbox"/> ALLOW <input type="checkbox"/> BLOCK	<input type="checkbox"/> \$ 8.50 SET TOP BOX (STB) MONTHLY FEE OR \$165.00 <input type="checkbox"/> \$ 2.50 DSL MODEM MONTHLY FEE OR \$59.95 TOTAL NUMBER OF STB: SECURITY DEPOSIT - STB SET TOP BOX (STB) SECURITY DEPOSIT IS REQUIRED FOR ADDITIONAL STB. Should your services be disconnected for non-payment or by request within the first year of service, security deposit will be applied to cover the cost of STB. Should your account be in good standing without any service interruptions (disconnection), security deposit will be applied as a credit to your account. <input type="checkbox"/> \$ 65.00 Initial Here: _____	<input type="checkbox"/> \$ 99.00 DSL ACTIVATION FEE DSL SERVICE APPLIES TO BOTH DIGITAL TV AND INTERNET SERVICE. ACTIVATION FEE IS WAIVED. SHOULD DSL SERVICES BE SUSPENDED FOR NONPAYMENT OR BY REQUEST DURING THE FIRST YEAR FROM THE DATE OF ACTIVATION, A FEE OF \$99.00 WILL BE APPLIED TO ACCOUNT. Initial Here: _____
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YOUR SERVICE IS BILLED IN ADVANCE: YOUR FIRST BILL WILL INCLUDE THE PRORATED AMOUNT OF YOUR PLAN WITH ADDITIONAL SURCHARGES, PLUS THE MONTH IN ADVANCE, AND ANY APPLICABLE INSTALLATION FEES. A \$24.00 RECONNECT CHARGE APPLIES TO EACH SERVICE UPON RESTORAL.

SCATUI IS AN EQUAL OPPORTUNITY PROVIDER AND EMPLOYER. Ethnicity information collected for Federal Government Purposes only.

MODEM POLICY In order to receive DSL service at your residence, the DSL modem must be purchased from SCATUI. The DSL modem is configured with our Internet equipment and ensures that we can effectively troubleshoot connection problems. All sales of the DSL modem are final. The customer is responsible for any damages to the modem and for full payment of a replacement modem. Initial Here: _____	INTERNET USE AGREEMENT I HAVE READ, RECEIVED A COPY OF, AND AGREE TO THE ACCEPTABLE USE POLICY (AUP) AND TERMS AND CONDITIONS. I UNDERSTAND THAT IF I OR ANY OTHER USER OF MY INTERNET CONNECTION VIOLATE ANY OR ALL PARTS OF THIS AGREEMENT MY SERVICES WILL BE AFFECTED. Initial Here: _____
Authorized Signer's Signature _____ Date: _____	Second Authorized Signer's Signature _____ Date: _____

FOR OFFICE USE ONLY	
<input type="checkbox"/> LIDB/CNAM <input type="checkbox"/> SLA <input type="checkbox"/> PLANT <input type="checkbox"/> LD CARRIER <input type="checkbox"/> FILE <input type="checkbox"/> CPNI <input type="checkbox"/> NLAD <input type="checkbox"/> DIRECTORY <input type="checkbox"/> MAP <input type="checkbox"/> LIFELINE <input type="checkbox"/> PIC FREEZE <input type="checkbox"/> FOLLOWUP <input type="checkbox"/> MAIL OPT-OUT LETTER	SERVICE ORDER #: _____ DATE COMPLETED: _____